



Quality and Environment Policy

In order to boost the Company's competitiveness and revenues in a more and more demanding market with increasingly strict rules, it is necessary to **achieve and maintain a prominent position regarding Quality of our products and services**, while respecting the environment and with the aim of **promoting and enhancing local economies and the local community**.

For this reason, the Board of Directors is committed to implement a policy that puts customers at the very centre of every activity, by offering products and adapting processes that meet their requirements.

To achieve optimal quality of products/ services, all stakeholders involved in the organization must be taken into account, in particular:

1. INVESTORS
2. CUSTOMERS
3. EMPLOYEES
4. SUPPLIERS

A "Quality & Environment Management System" has therefore been put in place, allowing to prevent and anticipate any shortcoming, since "doing good in the first place" means economy and, thus, competitiveness.

Every employee is therefore held responsible for the Quality of his/her own job, because EVERYBODY is involved in the Quality scenario of the Company.

Quality must be sought after in all phases of the industrial activities by carrying out a careful analysis of "risks and opportunities", from product development to manufacturing, up to the after-sale market, through continuous improvement and search for excellence.

For this purpose, the Board yearly agrees with the various Business Unit Managers on the quality improvement objectives and determines the path to be followed to achieve them, setting aside the necessary means and resources.



In further detail, the Organization will work towards:

- **Paying the utmost attention** to all forms of communication with customers, both internal and external, with the aim of offering products that fully meet their demands;
- **Implementing efficient and effective productive processes** oriented to customer satisfaction;
- **Supporting a gradual and constant reduction in the number and severity of customer claims** and, as a consequence, increase customers' level of satisfaction;
- **Raising awareness** among suppliers and customers on the topic of environmental protection;
- **Guaranteeing safety** in all productive processes and environments, by supplying products that comply with legislative requirements on quality and environmental sustainability;
- **Facilitating the achievement** of shared objectives;
- **Reducing absenteeism** from the workplace and any form of litigation with employees, even by granting awarding mechanisms for achieved results;
- **Promoting the rejection of all forms of discrimination** and compulsory work in order to protect all workers involved in the production process, by guaranteeing suitable and safe workplaces, fair pay, freedom of association and the right to collective bargaining;
- **Engaging** in determining, controlling, reducing significant environmental impacts resulting from the business activity;
- **Introducing and maintaining up-to-date** management and monitoring procedures for the constant control of the environment and energy performance, in order to plan appropriate interventions in case of non-compliant situations, anomalies or emergencies;
- **Improving environmental performance** by:
 - 1) Involving and empowering staff on environmental issues;
 - 2) Reducing waste production by implementing a scrupulous operational management and preferring recovery to disposal;
 - 3) Using chemicals with lower environmental impact;
 - 4) Improving energy performance through the use of renewable energies and investments in innovative technologies and solutions;
- **Encouraging an increasing involvement** into the issues put forward by PEFC for forest certification, choosing, when possible, PEFC certified raw material, thus proceeding from areas where woods, forests and forest lands are subject to Sustainable Forest Management criteria. This is done by placing products on the market meeting the ITA 1002



Standard requirements, as described within the **Quality Plan of the Control System of the Chain of Custody of Products of Forest Origin (COC - PEFC)** of INVERNIZZI S.p.A.;

- **Encouraging an increasing involvement** into the issues put forward by FSC for forest certification, choosing, when possible, FSC certified raw material, thus proceeding from areas where woods, forests and forest lands are subject to **Sustainable Forest Management** criteria. This is done by placing products on the market meeting the **STD- FSC-40-004** and **STD- FSC-40-005** requirements, as described within the **Quality Plan of the Control System of the Chain of Custody of Products of Forest Origin (COC - FSC)** of INVERNIZZI S.p.A.;
- **Making all efforts to avoid trading in and procure products listed under the following categories:**
 - a) Illegally harvested timber;
 - b) Timber harvested under violation of traditional and civil rights;
 - c) Timber harvested in forests where high conservation values are threatened by management activities;
 - d) Timber harvested in forests that were transformed into plantations or into non-forestry soil exploitation forms;
 - e) Timber proceeding from forests where genetically modified trees are planted.
- **Respecting in full all contractual commitments and legislations**, seen as a starting point for further performance improvements, in particular:
 - 1) As far as product requirements are concerned (such as: abiding by the EN 13986 Regulation and former 89/106/EEC Directive on CE Marking and REGULATION (EU). No. 305/2011 that lays down harmonised rules on the trade of construction products);
 - 2) As far as the most restrictive norms on Formaldehyde emissions in accordance to the CARB-ATCM Regulation: "Final Regulation Order AIRBORNE TOXIC CONTROL MEASURE TO REDUCE FORMALDEHYDE EMISSION FROM COMPOSITE WOOD PRODUCTS (93120-93120.12) are concerned;
 - 3) As far as all Safety related norms are concerned;
 - 4) As far as all Environmental and forest certification norms are concerned.

THE BOARD OF DIRECTORS

Solarolo Rainerio, Sept. 27th 2023

INVERNIZZI S.p.A.

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